

Thai Roong Ruang Sugar Group Sustainability Report

2024



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Message from the Chairwoman Of Thai Roong Ruang Sugar Group

The Thai Roong Ruang Sugar Group (TRR Sugar Group) has continuously operated under principles committed to sustainability in environmental, social, economic, and governance aspects. We recognize the organization's essential role in reducing the impacts of climate change, focusing on applying technology and innovation to enhance business efficiency, aligned with the United Nations Sustainable Development Goals (SDGs) to create value in every dimension of the supply chain.

In this year sustainability report, TRR Sugar Group proudly presents progress and achievements resulting from improving production processes, efficient resource utilization, and participation in community development. We are committed to responsible business operations, prioritizing the balance between organizational growth, social care, environmental protection, and the sustainable development of all related sectors.

I wish to express my sincere gratitude to the management team, employees, partners, communities, and all stakeholders for their support and contribution throughout the past year. Your dedication, cooperation, and trust are vital forces enabling TRR Sugar Group to grow steadily. We hereby commit to developing the organization to continuously create value for all sectors. We invite everyone to embark on the journey with us towards a sustainable future and grow together stably.



Mrs. Chanida Asadathorn
Chairwoman

About

Thai Roong Ruang Sugar Group

TRR Sugar Group is one of Thailand's renowned sugar business groups with a long operational history, committed to producing and distributing sugarcane and sugar products. We specialize in high-standard white sugar production with strict quality control from cultivation to final product, sold domestically and internationally under the "Lin" brand. Our vision is to be a reliable business partner, delivering high-quality products with 'Values Beyond Sweetness' to all stakeholders while encouraging sustainability in all aspects of our operations. Besides sugar, TRR Sugar Group has expanded into producing syrup, toppings, bakery products, and renewable energy businesses derived from sugarcane production, such as biomass power and AG-Molasses. We also emphasize on research and development, applying new technologies and innovations to enhance production efficiency and continuously develop new products in response to market trend and consumer demands.

Our group is currently a major sugar producer and exporter in Thailand, with the longest history in the industry and 5 affiliated sugar factories nationwide.

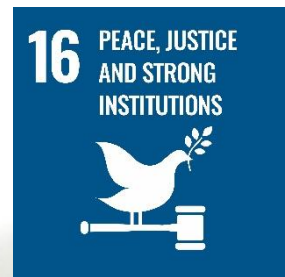
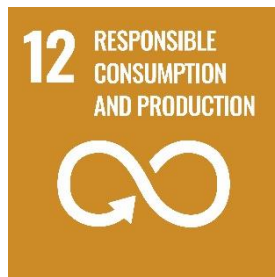
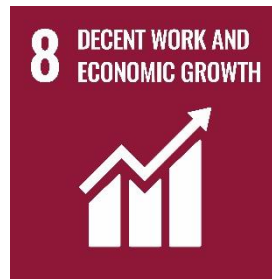


Thai Roong Ruang Sugar Group

Thai Roong Ruang Industry Co., Ltd.(Phetchabun)
Thai Roong Ruang Industry Co., Ltd.(Sakon Nakhon)
Thai Roong Ruang Corporation Limited
Phitsanulok Sugar Co., Ltd.
The Choburi Sugar & Trading Corp., Ltd.

The United Nations Sustainable Development Goals (SDGs), which include 17 global goals, were approved by 193 UN member states on September 25, 2015. These goals serve as a global framework for development, which all countries have agreed to implement from 2016 to 2030.

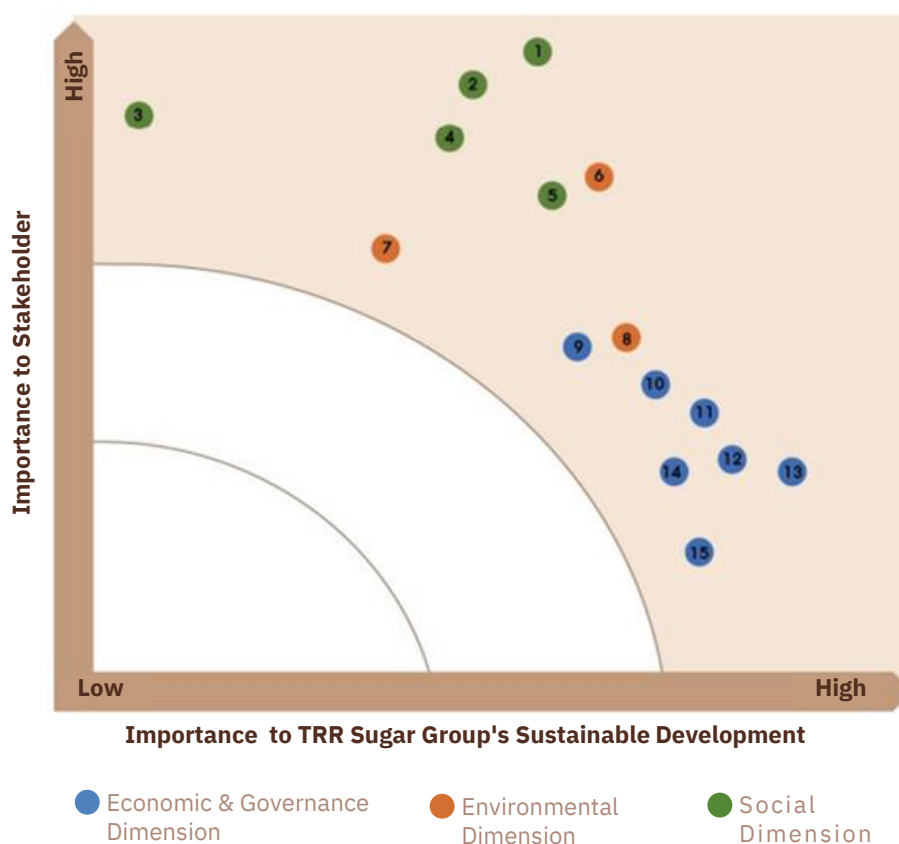
TRR Sugar Group emphasizes operations in accordance with the principles of sustainable development. We selected 6 of 17 SDGs that are most relevant to its business operations. With a focus on long-term economic growth, we integrates social and environmental responsibilities into a sustainability framework that includes three dimensions: Environment, Social, and Economic & Governance.



Management based on Materiality Assessment

TRR Sugar Group recognizes the need for business growth to align with Environmental, Social, and Governance (ESG) responsibility. Understanding and responding to significant impacts and stakeholder concerns is therefore the key to driving true sustainability.




















A Materiality Assessment was conducted to identify and prioritize issues affecting the business and stakeholders, guiding strategy, goal setting, and effective sustainability operations.














Assessment Results

- | | |
|---|------------------------------------|
| 1. Water & Wastewater Management | 9. Supply Chain Management |
| 2. Climate Crisis | 10. Product Quality |
| 3. Chemical/Pesticide Use | 11. Farmer Relationship Management |
| 4. Air Pollution Management | 12. Ethics & Anti-Corruption |
| 5. Waste Management (General & Hazardous) | 13. Legal & Regulatory Compliance |
| 6. Community Safety | 14. Cost Management |
| 7. Occupational Health & Safety | 15. Good Corporate Governance |
| 8. Customer Health & Safety | |













Management based on Materiality Assessment

Dimension	Topic	Stakeholder Group						SDGs	Action talent
		Employee	Customers & Consumers	Supplier, Vendor, Contractor	Partners	Community & Society	Regulator		
Environmental	1.Water & Wastewater Management							13	Improving water use efficiency, enhancing production processes, upgrading equipment to reduce water consumption, and ensuring wastewater quality meets legal standards.
Environmental	2.Climate Crisis							13	Setting a Net Zero target by 2050. Increasing renewable energy use (solar, biomass) and applying innovation for biomass power efficiency.
Environmental	3.Chemical / Pesticide Use							12	Developing compost and soil conditioners to improve soil structure and nutrients, encouraging reduction in chemical usage among farmers.
Environmental	4.Air Pollution Management							9	Using high-efficiency technology to manage air quality before release, reducing air pollution and protecting community health.

















Management based on Materiality Assessment

Dimension	Topic	Stakeholder Group						SDGs	Action talent
		Employee	Customers & Consumers	Supplier, Vendor, Contractor	Partners	Community & Society	Regulator		
Environmental	5. Waste Management (General & Hazardous)							12	Separating waste types for proper disposal, raising employee awareness on waste sorting.
Social	6. Community Safety							3	Implementing EIA mitigation measures, engaging with communities to build understanding and increase participation.
Social	7. Occupational Health & Safety (OH&S)							8	Prioritizing employee OH&S to prevent hazards, maintaining health and safety at work, creating a safe environment, providing safety training, regular equipment maintenance, adhering to ISO 45001 standard.








Management based on Materiality Assessment

Dimension	Topic	Stakeholder Group						SDGs	Action talent
		Employee	Customers & Consumers	Supplier, Vendor, Contractor	Partners	Community & Society	Regulator		
Social	8. Customer Health & Safety							9	Strict quality control to ensure product safety, monitoring from raw materials to packaging, adhering to international food safety standards (HACCP, FSSC 22000).
Economic & Governance	9. Supply Chain Management							12	Selecting quality suppliers, using efficient production management systems (ERP), quality control, warehouse management, using technology for tracking and inspection.
Economic & Governance	10. Product Quality							12	Systematic quality control for high-quality products meeting standards via quality management systems and international food safety standards <ul style="list-style-type: none"> • ISO 9001 • GMP • HACCP • FSSC 22000 • ISO 22000 • ISO/IEC 17025 • Halal • Kosher

Management based on Materiality Assessment

Dimension	Topic	Stakeholder Group						SDGs	Action talent
		Employee	Customers & Consumers	Supplier, Vendor, Contractor	Partners	Community & Society	Regulator		
Economic & Governance	11. Farmer Relationship Management							8	Building good relationships for long-term business sustainability through activities like training (fresh, clean sugarcane cultivation), financial support (loan programs), and networking promotion.
Economic & Governance	12. Ethics & Anti-Corruption							16	Established a "TRR Sugar Group Business Code of Conduct" for all executives and employees, including measures against corruption, conflicts of interest, gifts policy, and money laundering prevention.
Economic & Governance	13. Legal & Regulatory Compliance							8	Adhering to relevant national and international laws and regulations (e.g., environment, employee health & safety, labor rights).

Management based on Materiality Assessment

Dimension	Topic	Stakeholder Group						SDGs	Action talent
		Employee	Customers & Consumers	Supplier, Vendor, Contractor	Partners	Community & Society	Regulator		
Economic & Governance	14. Cost Management							12	Analyzing costs to identify and reduce unnecessary expenses, using automation, resource management software, high-efficiency machinery, and ERP for warehouse, production cost, and personnel management.
Economic & Governance	15. Good Corporate Governance							16	Established units for transparency oversight and compliance. Published the Code of Conduct. Produces sustainability reports covering ESG impacts.

Eco-friendly Packaging

TRR Sugar Group recognizes the importance of Eco-packaging and promotes the use of recyclable materials. Materials used include Polyethylene (PE) for sugar bags/film rolls, Polypropylene (PP) for sacks, Linear Low-Density Polyethylene (LLDPE) for film rolls, and recycled paper pulp for boxes.

Currently, we use recyclable packaging for 57% of all types of packaging, and we are committed to continuously increasing this percentage.

Ratio of packaging usage according to recyclability



Examples of products using recyclable packaging



Natural Cane Sugar



100% Refined Sugar



Pure Icing Sugar




Monk Fruit Sweetener



Stevia Lite Sugar



0 Kcal Stevia



BCG Model (Bio-Circular-Green Economy Model)

BCG Model (Bio-Circular-Green Economy Model)

The BCG Model aims for sustainable development balancing economic growth with social development and environmental preservation, using science, technology, and innovation.

TRR Sugar Group supports the "From Leaf Blade to Fiber" project in Uthai Thani, aligning with the BCG model. The project applies fiber production innovation to sugarcane leaves, processing agricultural waste into valuable products, reducing air pollution from burning, and promoting eco-friendly natural fibers.

Fiber from leaves can be used for various products (clothing, textiles, interior decoration), adding value to waste, creating income for farmers, promoting community economic opportunities, and supporting sustainable product development.



Thai Roong Ruang Corporation Limited collaborated with Uthai Thani province on the event "From Leaf Blade to Fiber" to promote innovative waste management and value addition, reducing PM2.5 issues for the 2024/2025 production year.

Awards and Recognition 2024



Phitsanulok Sugar Co., Ltd. received CSR-DIW Standard award from the Department of Industrial Works for the third consecutive year, reflecting our commitment to social responsibility.

Thai Roong Ruang Industry Co., Ltd. was nominated for the BUSINESS PARTNER AWARD 2024 by business partners in recognition of our cooperation in sustainability projects.



Thai Roong Ruang Industry Co., Ltd. was honored with the SX TSCN Sustainability Award 2024 during the SX SUSTAINABILITY EXPO 2024. This recognized award demonstrates TRR Sugar Group's continuous commitment to ethical and responsible business practices throughout the whole supply chain, while actively maintaining a balance between environmental sustainability and social responsibility.

Thai Roong Ruang Industry Co., Ltd. was awarded the Outstanding Ethics Award by the Thai Chamber of Commerce. This award is presented to private-sector businesses that demonstrate a strong commitment to ethical business practices and good governance. The award emphasizes the company's drive for transparency, accountability, and inclusive engagement of stakeholders, all of which are fundamental to long-term sustainability.



Thai Roong Ruang Corporation Limited received the National Outstanding Establishment Award for Labor Relations and Welfare (Year 1) 2024, recognizing good management in these areas.



Environmental Dimension



Energy Management & Climate Change

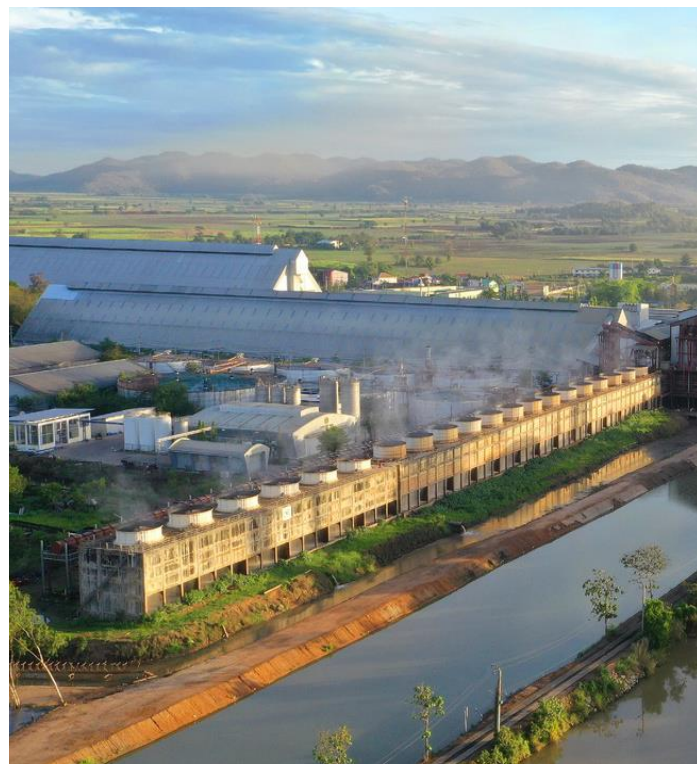
Carbon Footprint for Organization and Carbon Footprint for Product

TRR Sugar Group recognizes the impacts of Climate Change and Global Warming from greenhouse gas (GHG) accumulation.

Committed to sustainability, TRR Sugar Group aims for Net Zero GHG emissions, meaning minimizing emissions from production and activities and offsetting the remainder (e.g., tree planting).

We have conducted organizational GHG inventory (Carbon Footprint of Organization-CFO) following TGO guidelines (aligned with ISO 14064-1:2018) to plan and track reduction efforts towards Net Zero. Registers Product Carbon Footprint (CFP) labels to show GHG emissions across product life cycles, meeting customer demand for low-carbon products. Registers Carbon Footprint Reduction (CFR) labels for products that have reduced GHG emissions below benchmarks or by at least 2% from the baseline.

All Carbon Footprint labels are certified by the Thailand Greenhouse Gas Management Organization (TGO).



Examples of products with CFR labels



100% Refined Sugar



Natural Cane Sugar



Caramel Granulated Sugar



White Sugar



Refined Sugar



17

Products



8

Products

Renewable Energy Use

TRR Sugar Group focuses on efficient energy management, using technology to prevent energy loss and promoting biomass energy. Operates biomass power plants using bagasse and agricultural waste. Electricity is used internally, with surplus sold to EGAT and PEA, enhancing national energy security.



Advocacy of Biomass Energy

TRR Sugar Group advocates biomass energy by utilizing agricultural and manufacturing residues, such as sugarcane leaves and bagasse, as renewable fuel sources for generating electricity.

1.3 million tons

Supports solar energy use, e.g., solar cells on warehouse roofs for lighting, reducing fossil fuel use.

Phitsanulok Sugar Co., Ltd. installed a 998 kW solar rooftop, reducing GHG emissions by approximately 641 tCO₂e.



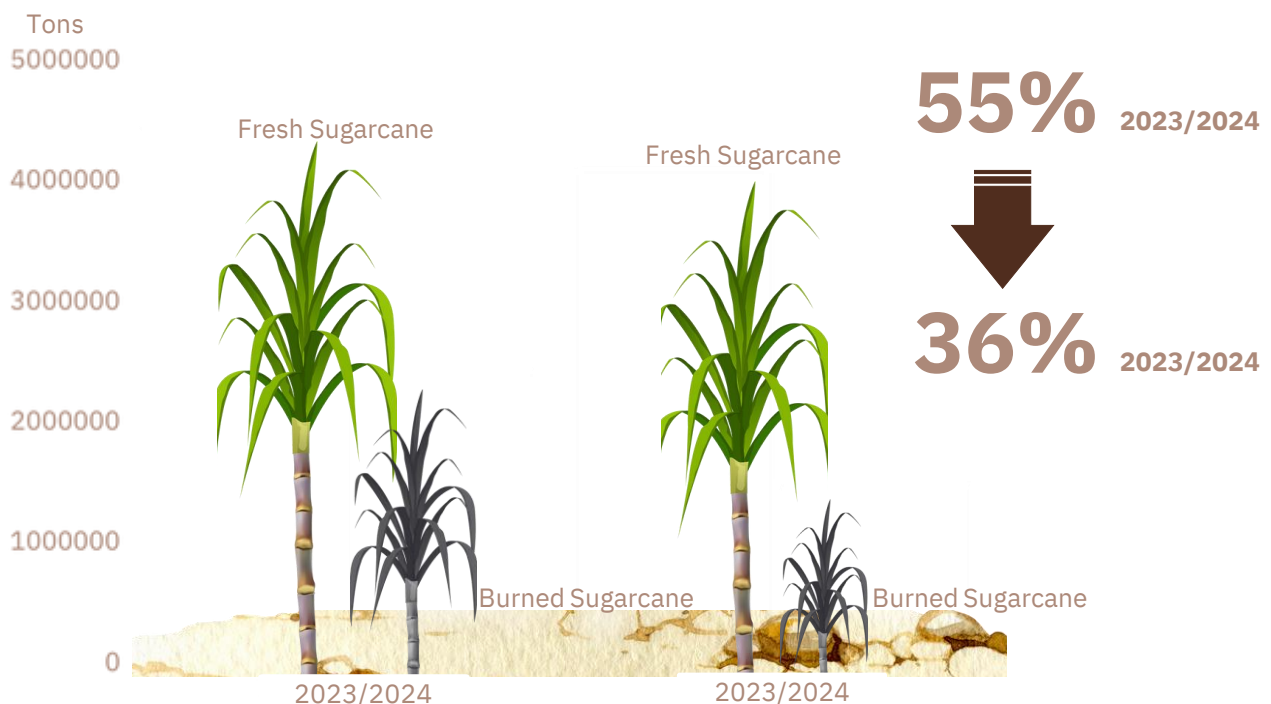
Sustainable Agriculture

Promoting Fresh and Clean Sugarcane Harvesting to Reduce Burned Sugarcane

TRR Sugar Group promotes sustainable agriculture, aiming to be eco-friendly and support farmers transitioning to fresh and clean sugarcane production.

We provide knowledge and skills training for farmers, advise on fresh cane cutting, use online platforms (Line, Facebook) for information dissemination, and run campaigns to promote fresh, clean cane to reduce PM2.5.

Ratio of burned sugarcane



Reference: Office of The Cane and Sugar Board



Thai Roong Ruang Corporation Limited launched initiatives to promote sustainable sugarcane cultivation by providing financial aid and incentive-driven programs to support and motivate local farmers.



Thai Roong Ruang Industry Co., Ltd. (Phetchabun) organized "Fresh & Clean Sugarcane" campaign and provided shirts as a gift to symbolize our cooperation to build a sustainable and environmentally friendly future.

Soil Health

TRR Sugar Group continues regenerative agriculture practices, focusing on restoring soil fertility and structure affected by long-term chemical use. Promotes organic fertilizers developed with experts, adding organic matter (ash, filter cake, leaf mulching/plowing) to improve soil fertility, water drainage, and pH for long-term cultivation.

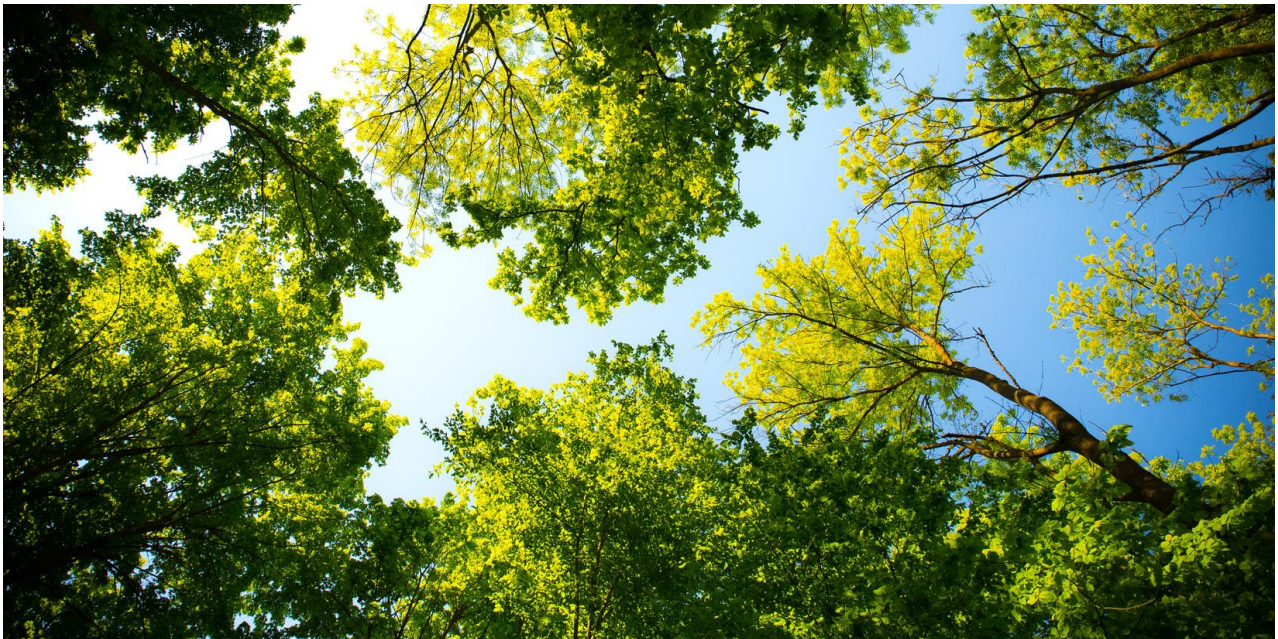


Adheres to the standard from cultivation to delivery, ensuring quality and sustainability. Also certified for Bonsucro Chain of Custody Standard for transparency, assuring customers of products from sources with farmer development, controlled chemical/fertilizer use, and verifiable environmental management.

Bonsucro Production Standard, BPS

TRR Sugar Group is a member of Bonsucro and implements the Bonsucro Production Standard (BPS) to enhance sustainability in sugarcane production (efficiency, environmental impact).





Forest Recovery and Green Space

TRR Sugar Group works with communities and agencies on forest recovery and increasing green spaces. Activities include tree planting, check dam construction, and fish releasing to restore biodiversity and ecosystems. Tree planting projects expand green areas, balance nature, reduce GHG emissions, slow global warming, and contribute to sustainability.



Thai Roong Ruang Industry Co., Ltd. (Sakon Nakhon) together with the local planted 3,210 trees (Pradu, Yang Na)

Thai Roong Ruang Industry Co., Ltd. (Phetchabun) planted over 2,000 trees/shrubs around the project site



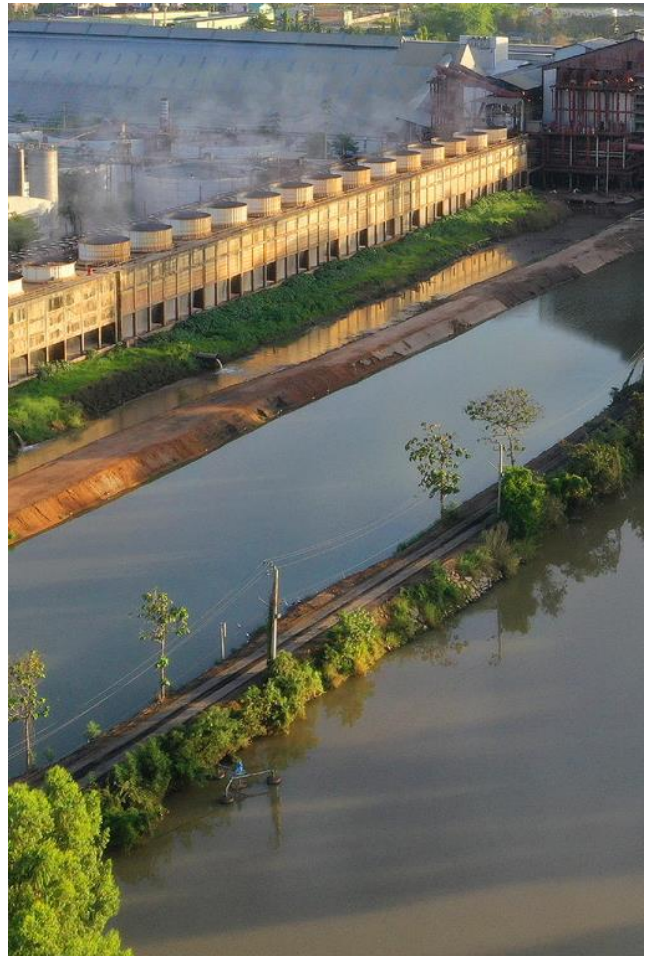
Air Quality Management

TRR Sugar Group manages and controls air quality inside and around factories due to potential production emissions affecting employees and communities. Regular air quality monitoring ensures compliance with legal standards. We use modern, eco-friendly innovations like Wet Scrubbers and Electrostatic Precipitators (ESP) for effective air pollution prevention. ESP uses electrical charge to separate particles, collecting them on oppositely charged plates. It's highly effective (>99.5%) for small particles (<1 micron) and hot gases in reducing air pollution.



Water Management

TRR Sugar Group aims to provide safe drinking water and good sanitation for all employees equally. Factory uses raw water ponds to collect rainwater, reducing reliance on surrounding water sources. Improves water use efficiency in production by reusing condensate water (e.g., for boiler feed water). Operates wastewater treatment systems (lagoon ponds) meeting legal standards. Treated water is reused for activities like watering plants and dust suppression on roads, enhancing sustainable water management. TRR Sugar Group recommended drip irrigation technology to farmers for more efficient agricultural water use.

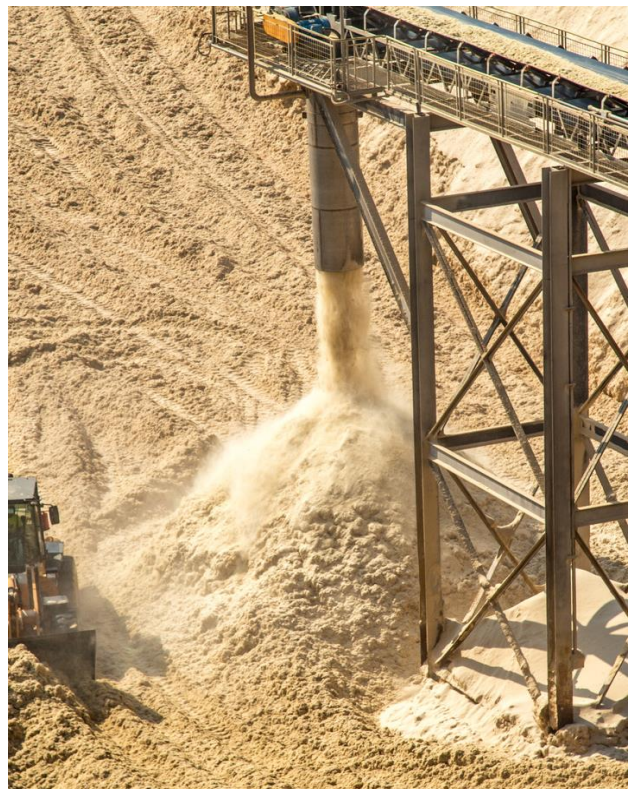


Waste Management

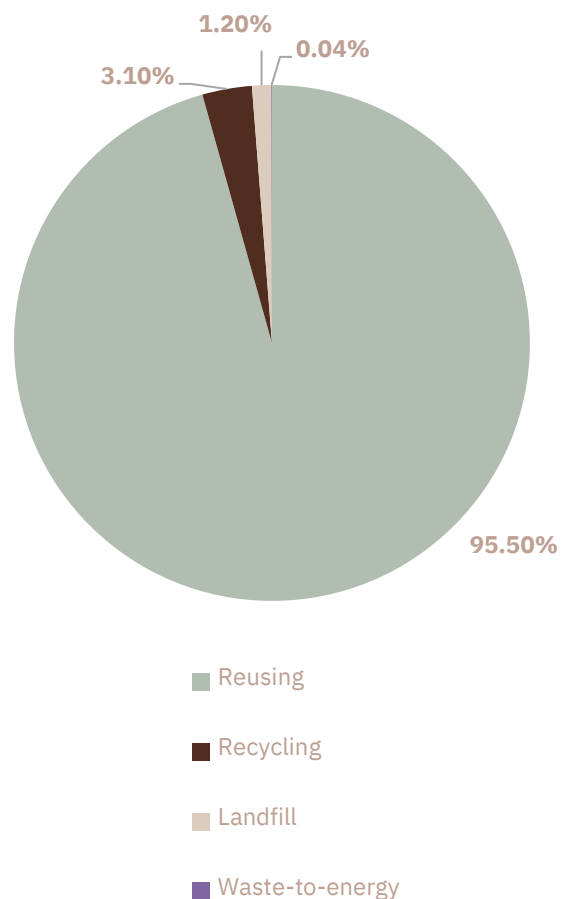
TRR Sugar Group aims to reducing waste through applying the 3Rs principle: Reduce, Reuse, Recycle. This approach aims to decrease both hazardous and non-hazardous wastes. The waste is afterwards managed in a systematic manner, beginning with segregation, then collection, transportation, and disposal in compliance with legal norms.



Drives sustainability via the BCG model, using innovation to add value to waste from production, e.g., bagasse for biomass power, ash and filter cake for soil improvement. We study and collaborate with partners on Circular Economy projects to maximize resource value and minimize environmental impact.



Waste Management



Reference: Waste data from carbon footprint organization reporting between Oct 2023 - Sep 2024

A close-up photograph showing several hands of different skin tones reaching towards the center, each holding a light-colored wooden puzzle piece. The puzzle pieces are being brought together to form a larger shape, symbolizing teamwork, collaboration, and the 'social dimension' of a project. The background is softly blurred, showing parts of people's faces and clothing, emphasizing the human element of the scene.

Social Dimension

Employee Development

TRR Sugar Group supports internal and external personnel development, enhancing employee potential and skills through training (knowledge, specialized skills) for growth alongside the organization.



Following the success of Phitsanulok Sugar Co., Ltd.'s Smart Farmer - Next Generation Sugarcane Entrepreneurs program, Thai Roong Ruang Industry Co., Ltd. (Phetchabun) launched its first Smart Farmer program. The program aims to provide young sugarcane growers with essential knowledge and skills, particularly in selecting high-quality sugarcane varieties and using new agricultural technology. This program educate participants about modern sugarcane production, with a focus on the use of agricultural technology for effective land preparation and crop care.

The program improves the long-term profitability of sugarcane production by increasing productivity and encouraging sustainable agricultural techniques, as well as strengthening farmers' market competitiveness.



Diversity & Equality

TRR Sugar Group Promotes equality with appropriate rights and welfare for all employees, including LGBTQ+ support (e.g., marriage benefits for all couples), reflecting our commitment to a fair and equitable work environment regardless of gender identity/expression or sexual orientation.

Provides work opportunities, helping them become self-reliant with better quality of life, promoting diversity and inclusion. Adapts work environments and fosters understanding, reflecting an open and accepting culture.



2023 (persons)

19

2024 (persons)

17

We value potential over age, believing experience and skills create ongoing value. Hires qualified seniors, providing career opportunities post-retirement, supplementing income, addressing labor shortages, blending experience with innovation, creating a diverse work environment suitable for all ages, and enhancing long-term organizational sustainability.



2023

32

2024

32

Cumulative retired employees rehired (persons)

41

44

Employee retirements per year (persons)



Occupational Health and Safety

TRR Sugar Group highly prioritizes employee OH&S by providing annual health check-up programs for ongoing monitoring. Risk-based health checks related to specific types was conducted to prevent/reduce occupational health illnesses. We aim to reduce work-related accidents/injuries by developing and strengthening safety measures for a safe and healthy work environment.



Thai Roong Ruang Industry Co., Ltd.(Sakon Nakhon) organized a training program to enhance its employees' expertise and skills in safe driving practices. The training emphasized key safety standards such as the significance of wearing a helmet, doing pre-ride motorcycle inspections, and driving carefully to prevent accidents. This initiative supports the company's continuous efforts to create a safe and sustainable working environment for all employees.

In addition, we established community outreach programs that promote awareness of health and well-being in nearby communities. These initiatives aim to promote preventive healthcare at the community level by offering basic health check-ups, health advice, and illness prevention information, as well as raising awareness of safety and wellness at work.

Phitsanulok Sugar Co., Ltd. mobile health check-up project with local health centers to take care community health.



Sustainable Communities

Building sustainable communities is crucial for TRR Sugar Group sustainability. We focus on strengthening community growth through job/income creation, education enhancement, life skills development, health promotion, and supporting activities for long-term self-reliance.



Livelihood Promotion & Development Project

Creates opportunities through skills/knowledge building, business development advice/support (individual/community level). Starts with enhancing production capacity/quality, improving standards, creating market channels for small entrepreneurs/community enterprises, networking entrepreneurs, and facilitating access to capital for expansion.



Phitsanulok Sugar Co., Ltd., in collaboration with the Women's Group of Phai Lom Subdistrict, Bang Krathum District, Phitsanulok Province, has launched a community livelihood development initiative. The initiative was aimed to teach local community members how to make handicrafts out of plastic strips and synthetic rattan. Experienced instructors were invited to provide hands-on training and share their expertise. In addition to skill development, the project also supported marketing channels to enhance sales opportunities for the products. This initiative not only helps promote alternative livelihoods within the community but also fosters the foundation for sustainable local enterprise development in the future.

Thai Roong Ruang Industry Co., Ltd. (Phetchabun) promoting/preserving local handicraft wisdom (reed weaving), developing new product designs (e.g., incorporating dwarf figure patterns - a World Heritage motif) while maintaining community identity to increase income and market potential.



Organic Vegetable Planting Project

Organic Vegetable Planting Project: Aims to reduce household expenses by encouraging organic home gardening. Provides safe food, saves costs, raises awareness of personal health and environmental care through sustainable methods (organic/microbial fertilizers, biological pest control).



Phitsanulok Sugar Co., Ltd. "Pretty Front Yard, Edible Backyard" project with communities, promoting clean homes and vegetable gardens skills for cost savings, and better health.



Thai Roong Ruang Industry Co., Ltd. (Phetchabun) Organic vegetable planting project in employee housing village to promote better health, sustainable consumption, and build relationship with the community.

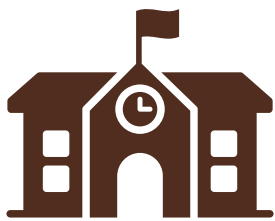
Thai Roong Ruang Industry Co., Ltd.(Sakon Nakhon) "Seed Sharing for Happiness" project distributing easy-to-grow vegetable seeds to employees, communities, schools for home consumption and school lunches.



Thai Roong Ruang Corporation Limited "Seed Sharing for Happiness" project creating mixed vegetable plots and providing seedlings/seeds to Wat Thap Khlai School for fresh, safe school lunch ingredients, offering agricultural skills training, to create potential supplementary income.

Education Support Project

Recognizes the importance of education for national development and socio-economic growth. We support education in surrounding communities through scholarships for capable but financially disadvantaged students, believing educational opportunities can transform lives and unlock potential. Scholarships reduce parental burden, inspire youth, and improve future prospects. With TRR Sugar Group can help commitment to strengthening education and community development alongside social responsibility. We have provided over 100 scholarships covering more than 20 schools near TRR Sugar Group factory areas.



23

Schools



111

Scholarships



The Cholburi Sugar & Trading Corp., Ltd. participated in Children's Day events ("Gifts from Seniors to Juniors"), providing scholarships/gifts to underprivileged students, enhancing education, skills, and relations with the community.



Thai Roong Ruang Industry Co., Ltd. (Phetchabun) provided scholarships to youth in schools around Si Thep district, Phetchabun, supporting further education for capable but underprivileged students, developing youth, and strengthening relationships with schools and communities.

A person in a dark suit and striped tie is shaking hands with another person whose hand is visible on the left. The scene is set over a wooden desk. On the desk, there is a tablet displaying a document and a golden scale of justice. The background is a plain, light-colored wall.

Economic & Governance Dimension

Promoting Sustainable Agriculture

TRR Sugar Group prioritizes a sustainable supply chain, believing it supports responsible growth, increases customer/consumer trust, and enhances long-term business credibility and sustainability, while creating stakeholder value through various activities

Promoting Sustainable Agriculture

Promoting Sustainable Agriculture TRR Sugar Group think for sustainable farmers by encouraging efficient natural resource use, reducing environmental impact (less harmful chemicals, efficient water management, soil restoration), promoting resource-saving technology for farmers and encouraging Bonsucro standard adoption.



Protecting Labor Rights

Protecting Labor Rights Committing to ethical principles, environmental responsibility, complying with labor laws, ensuring fair treatment, prohibiting child labor, promoting safe/healthy work conditions, supporting skills training for labor.

Reducing Environmental Impact

Focusing on reducing GHG emissions, energy/water consumption in production/transport, using recyclable materials, initiating clean energy use in goods transport.





Building Cooperation Factory, Farmers and Partners

The collaboration between the factory, farmers, and partners builds strong relationships through training support, knowledge exchange, collaboration on sustainable production technology development, process improvement, and resource management advice to increase efficiency/yield.

Good Governance

TRR Sugar Group operates under good governance principles, upholding transparency, fairness, and responsibility towards stakeholders for long-term trust and sustainability. Established the "Thai Roong Ruang Sugar Group Business Code of Conduct" as a guideline for all employees, clearly defining ethical standards and responsibilities as a core principle to be strictly adhered to. The Code of Conduct is part of company regulations, aiming to promote professional, transparent, and fair business operations at all stages, and is crucial for instilling a culture of integrity and forming the basis of management focused on sustainability.





Thai Roong Ruang Sugar Group

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